

PROTECTION1® COMPREHENSIVE SERVICE AGREEMENTS



Full Service Coverage and Support From a Single Source

To lower the total cost of ownership of surgical equipment and endoscopes, it is critical to be able to predict and control repair costs while reducing down-time and retaining initial equipment quality. PROTECTION1® Comprehensive Service Agreements are customized to each customer's unique service needs and will assist customers in delivering cost-savings and performance enhancements, allowing focus to remain on patient care and outcomes. Plans can be modified based on term length, single or multi-facility, single or multiple products, and to secure predictable fixed monthly payments.

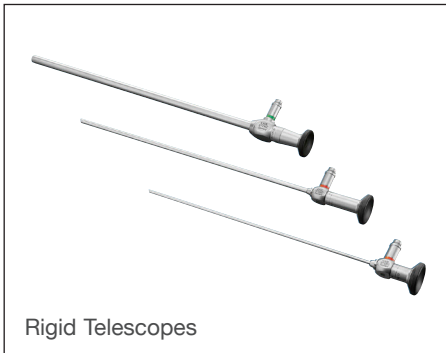
STORZ
KARL STORZ — ENDOSKOP

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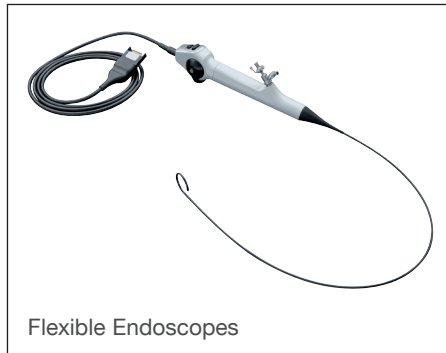
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A PROTECTION1® Comprehensive Service Agreement (CSA) provides repair or replacement on any failure or breakage of covered equipment during the contract term, without additional charges. CSAs are available for a single product or an entire KARL STORZ product portfolio, at a single facility or multiple facilities. CSAs combine hassle-free service with reliable protection against unforeseen downtime and unanticipated costs.

Products eligible for coverage include:



Rigid Telescopes



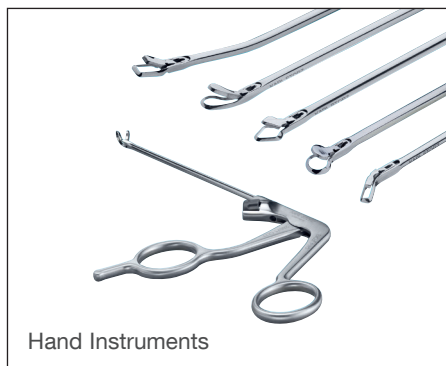
Flexible Endoscopes



Electromechanical Devices



Camera Heads



Hand Instruments

It is recommended to check the suitability of the product for the intended procedure prior to use.

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