



UCSF MD Link: Web-Based Communication Portal for Physicians

Our web portal allows referring physicians to securely access their patients' entire electronic health record, make online referral requests and communicate with our physicians directly and securely.

UCSF Health

Features of UCSF MD Link

HELP DESK

(415) 514-8790, option 1
www.ucsfhealth.org/mdlink

Accessing your patient's chart

There are two ways to access a patient's chart: by selecting the patient from a list of your current patients or by searching for your patient using a name, date of birth or other criteria. If a patient is not on your list or practice group list, use the **Search All Patients** function or send an **In Basket** patient linkage request that a patient be added to your list.

Patient Search

Search My Patients

Name or MRN:

Additional search criteria

My Patients Recent

Patient Name	Alias	MRN	ID Type	Sex	Age
Brooke, McTest		97593507	UCSF MRN	F	48 yrs
Explorer, Dora		97594961	UCSF MRN	F	12 yrs
McTest, Jack		97598665	UCSF MRN	F	13 yrs
McTest, Ryan		97598673	UCSF MRN	M	3 yrs

Monitoring your patients

Event Monitor allows you to monitor events that occur in your patient's care, including inpatient admissions and discharges, completion of outpatient visits, or new lab results. You can view these events on the welcome page in the **Events** dashboard in your **In Basket**.

Event Monitor

Inpatient Notifications (5)

Result Notifications (3)

New Patient Notifications

Reviewing your patient's chart

To review a patient's chart after a visit with a UCSF physician, view the **Chart Review** screen. Here, you can select the tab that contains the information you wish to see. For example, for information about the patient's visit, select the **Encounters** tab.

For patients with large charts, lists of visits, labs, medications or other information can be narrowed down and filtered. For example, on the **Encounters** tab, lists can be filtered to see only visits associated with certain providers.

Other data that can be viewed in **Chart Review** include allergies, current medications, current medical conditions, the patient's history, demographics and billing information.

Chart Review - Loaded:4, Filtered count:4

Search Chart

Encounters Labs Micro Pathology Imaging Procedures Cardiology Other Orders Meds Episodes Letters

Start Review Refresh Encounter Flowsheets Filters Default filter

Filters: Default filter

When	Type	With	Description	Bookmark	Open/Closed	Rsrch	Service Area	Previous Enc Type
01/23/2019	Office Visit	GEN MED MZ 1545 1 - Guy, M	Well adult exam (Primary Dx)		Open		UCSF SERVICE AREA	
01/11/2019	Anesthesia Event	A3 L&D MB	LABOR & DELIVERY ENCOUNTER		Open		UCSF SERVICE AREA	
01/11/2019	Anesthesia Event	A3 L&D MB - Emp. A	LABOR & DELIVERY ENCOUNTER		Signed		UCSF SERVICE AREA	
01/03/2019	ED to Hosp-Admission (Discharged)	A3 M&B MB - Zlatnik, M					UCSF SERVICE AREA	

Gender-nonbinary C. Qa-Adult
Male 30 y.o., 1/3/1989
MRN: 97602760

Daniel H. Null, MD
PCP

ALLERGIES
Not on file

ACCESS ENDS
(Never)

Making a referral or reviewing existing referrals

The **Referrals/Claims** feature allows you to request new referrals or view existing referrals. To create a new referral, open the patient's chart, click the **Referrals/Claims** tab, and open the **New Referral** tab.

To review referrals that have already been made, use the **Referral by Provider** and **Referral by Member** functions to find the information you seek.

The screenshot shows the 'Referral Search' window. At the top, there's a navigation bar with icons for Home, In Basket, Patient List, Referral Search, Upcoming Appts, My..., Qa-Adult, Fivezthree C..., and Manage My Clinic. Below the navigation bar, the 'Referral Search' title is followed by a prompt: 'Click the Search button to find referrals.' The interface is divided into four main sections: 'Referral Type' with 'Incoming' and 'Outgoing' buttons; 'Creation Dates' with 'From' and 'To' date pickers (showing 10/9/2018 and 4/9/2019); 'Referred By' with a list of providers (MD, h, MD, i, MD, MD, MD); and 'Referral Status' and 'Scheduling Status' each with a list of checkboxes and a 'Select all' button. A 'Search' button is at the bottom right.

Placing orders

You can use MD Link to place or cancel orders for your patients, including lab and radiology procedures as well as post-procedure e-consults to take place at UCSF, using the **Order Entry** activity tab. Orders placed in MD Link will automatically be transmitted to UCSF's ancillary systems for processing.

The screenshot shows the 'Order Entry - Preference List' window. The top navigation bar includes SnapShot, Chart Review, Results Review, Flowsheets, Allergies, Problem List, Medications, Histories, and Order Entry. The 'Order Entry' tab is active, showing a 'Preference List' for 'Lab (Procedures)'. The list includes several items with checkboxes: '1 Hour 50-gram Glucose Loading Screen - Lab Collect, Routine', '15:17 translocation FISH - Lab Collect, Routine', 'ABL Kinase domain mutations - Lab Collect, Routine', 'ABO Grouping (Research Patients Only) - Routine', 'ABO Isoagglutinin Titer - Routine', and 'ABO/Rh - Routine'. On the right, there's a 'Selected Orders' section showing 'None'.

Uploading patient documents

The **Upload Document** activity allows users to send files containing patient information to a records administrator for review. For example, if you are a referring provider who has ordered a consultation from a UCSF specialist, you can send documents regarding your patient to UCSF in advance. To upload a document, open the patient's chart and select the **Upload Document** activity; when the **Upload Document** activity opens, complete all the required fields.

The screenshot shows the 'Upload Document' window. The top navigation bar includes SnapShot, Chart Review, Results Review, Flowsheets, Allergies, Problem List, Medications, and Histories. The 'Upload Document' title is followed by a patient summary: 'Qa-Adult, Gender-nonbinary Cycle Four Sogi', '30 y.o. Transgender Male / Female-to-Male'. Below this, there's a 'Message for reviewer' field and an 'Add files' button. At the bottom, it shows '20.0 MB Total Allowed' and '0 Files'.

In Basket: viewing and sending messages

In Basket offers a quick and easy way to communicate with UCSF physicians. With this feature, you can view and sort messages, search for messages based on a number of criteria, and reply to your messages.

The screenshot shows the 'In Basket' window. The top navigation bar includes MDLink, Home, In Basket, Patient List, Referral Search, Upcoming Appts, My..., Qa-Adult, Fivezthree C..., and Manage My Clinic. The 'In Basket' title is followed by a 'Result Notifications' section. Below this, there's a table with columns for 'New Msg', 'Priority', 'Status', 'Patient', 'Visit Date', 'Test Type(s)', 'Result(s)', 'Ordering User', 'Date Sent', and 'Sent By'. The table contains several rows of data. Below the table, there's a 'Message' section with a 'More Info' button and a 'Patient Info' button. At the bottom, there's a 'HLA Comprehensive High Resolution Typing' section with a table showing 'Component', '2mo ago', and 'A*1 02', 'A*1 NMDP 11', 'A*2 11'.



Physician Liaison Service

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