

**Department of Surgery**

Endocrine Surgery and  
Oncology Clinic

1600 Divisadero St., Fourth Floor  
San Francisco, CA 94115

Dear Colleagues,

During this time of rapid change and uncertainty, we are writing to provide you with an update on safe endocrine surgical patient care at UCSF. Enhanced screening, employee testing, protective barriers, masking, physical distancing, telehealth and planning have allowed us to provide increased access and rapid scheduling for referrals.

With these changes in our protocols, we are providing care for new and existing patients at all of our UCSF locations. For patients whose procedures were initially delayed or suspended, we have rescheduled all appointments and surgeries.

**Patient Appointments**

Our endocrine surgery providers are maintaining full clinic schedules, with the following appointment options:

- [Telehealth/video visits](#) for patients needing evaluation
- In-person visits for diagnostic evaluation and for patients who require in-person services or treatments as deemed necessary following a telehealth assessment

**Rapid Referral Scheduling**

We are currently able to schedule adult and pediatric patients within 24 hours of referral, provided necessary authorizations are in place at the time of the referral.

- *For patient referrals*, please download the [UCSF Referral Form](#) and fax the completed form to (415) 353-7781. You may also call the Endocrine Neoplasia Clinic at (415) 353-7687 (option 1) to make a referral directly with our staff.
- For medical endocrinology, please call (415) 353-2350.
- For additional assistance, you may email [Liz Alapati](#), Administrative Director.

**Safety Precautions for In-Person Patient Visits**

The health, safety and well-being of our patients remain our top priorities. Accordingly, UCSF has infection prevention practices and protocols in place at all of our facilities. Read about the [safety precautions](#) we have implemented for COVID-19.

**Upcoming Endocrine Webinar Series**

We are launching a webinar series this month, featuring 30-minute sessions with Q&A, to provide education on diagnosis and treatment options for common endocrine disorders and patient support. Stay tuned for more information via email, and in the meantime, please contact us with any topic requests.

We appreciate your patience and partnership throughout this unprecedented time.

Sincerely,

Handwritten signature of Quan-Yang Duh, MD.

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