



Fetal Treatment Center

Oakland
744 52nd St., Third Floor
Oakland, CA 94609

San Francisco
1855 4th St., Room A-2432
San Francisco, CA 94158

www.ucsfbenioffchildrens.org

Dear Colleagues,

In view of the COVID-19 pandemic and the current statewide shelter-in-place order, we would like to provide an update on patient care and appointments at UCSF Benioff Children's Hospitals Fetal Treatment Center. UCSF is committed to doing all we can to keep our patients and their families safe by using physical distancing, extensive screening and appropriate testing as we continue to provide the highest level of care.

Patient Appointments

Our providers continue to see new and existing patients, with full clinic schedules, and are offering the following appointment options:

- **In-person visits** are available for ultrasounds, MRIs (magnetic resonance imaging), perinatologist consults and all other pediatric specialty consults. Infection prevention practices and protocols are in place at both UCSF Benioff Children's Hospital locations, in San Francisco (Mission Bay) and Oakland, for patients who require an in-person evaluation.
 - **Video visits** after receiving appropriate imaging are available through Zoom video technology, during which our providers are able to evaluate the critical needs of each patient and plan the best path forward. All referrals are screened by our clinical team to determine urgency and whether a video visit is appropriate.
 - **Fetal procedures** are being offered at our Mission Bay location as deemed necessary. Patients who need a procedure will undergo COVID-19 testing approximately four days before their procedure or upon admission.
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Patients, families and referring providers can schedule an appointment or inquire about our services by calling the **Fetal Treatment Center at 1-800-RX-FETUS (793-3887)**.

Physician Consults

We continue to be a resource for physicians via telephone. To speak with our perinatologist, please call (415) 476-0445.

Labor and Delivery Admissions

For all admissions to receive care during labor and delivery:

- Patients may identify a single (1) support person, who must show no infectious symptoms, for their entire hospital stay.
- All patients and visitors will be screened for respiratory symptoms upon entry to the hospital.
- All visitors are required to wear a hospital-provided surgical mask.

Resources

- For the latest updates on UCSF's response to COVID-19 and FAQs for patients and physicians, including the latest updates to access and care, visit <https://coronavirus.ucsf.edu/referring-physicians>.
- For patient video visit instructions, visit <https://videovisit.ucsf.edu/>.

We appreciate your partnership during this unprecedented time. Please feel free to reach out to either of us directly with feedback on ways we can work better together on behalf of our patients and families.

Sincerely,



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Director, Fetal Treatment Center



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